



CHARTER BUSINESS PHONE FEATURES

Choose the perfect package to meet your company's needs.

Features	Basic Pack	Advanced Pack	Complete Pack	Add-On Features
Online Feature Management	☆	☆	☆	
Extension Dialing	☆	☆	☆	
Call Blocking	☆	☆	☆	
Call Logs	☆	☆	☆	
Forwarding Not Reachable	☆	☆	☆	
Phone Lists	☆	☆	☆	
Caller ID	☆	☆	☆	
Do Not Disturb	☆	☆	☆	
Forwarding No Answer/Busy	☆	☆	☆	
Hunting/Rollover	☆	☆	☆	
Call Waiting		☆	☆	
Call Rejection		☆	☆	
Forwarding Always/Selective		☆	☆	
Call Return		☆	☆	
Selective Call Acceptance		☆	☆	
Transfer		☆	☆	
Hold		☆	☆	
3-Way		☆	☆	
Speed Dial		☆	☆	
Last Number Redial		☆	☆	
Repeat Dial/Auto Callback		☆	☆	
Simultaneous Ring/Sequential Ring		☆	☆	
Call Notify			☆	
Remote Office			☆	
Call Manager			☆	
Directed Call Pickup			☆	
Priority Alert/Ringing			☆	
Voicemail			☆	☆
Voicemail to Email			☆	☆
Fax to Email				☆
Alternate Number				☆
Remote Number Forwarding				☆
Auto Attendant				☆



PRODUCT OVERVIEW



INTERNET & DATA NETWORKING

CHARTER BUSINESS® INTERNET

Internet speeds up to 100Mbps — six times faster than the fastest DSL speeds — providing the bandwidth to support multiple users and large business applications. Includes email, Web Hosting, and Desktop Security.

CHARTER BUSINESS® FIBER INTERNET

Dedicated optical Internet access with speeds ranging from 5Mbps to 1Gbps

CHARTER BUSINESS® OPTICAL ETHERNET

Provides private line optical Ethernet service with speeds ranging from 10Mbps to 10Gbps. Supports point to point, point to multipoint, or multipoint configurations.

CHARTER BUSINESS® ETHERNET

Provides point-to-point or multi-point connectivity over coax. Coax endpoints can be seamlessly intermixed with Optical Ethernet endpoints.

CHARTER BUSINESS® LAYER 3 VPN

Offers the high-speed capacity and flexibility to handle large amounts of traffic. Securely connect multiple business locations with speeds ranging from 10Mbps to 10Gbps.

ADD THE FOLLOWING TO YOUR INTERNET SERVICE:

CLOUD SERVICES

POP Email Get as many email accounts as needed, along with generous storage and administrative functionality.

Website Hosting Host your site through a choice of Web Hosting packages that feature enough storage space and transfer bandwidth to meet your needs. All sites include Sitebuilder to help you build your website, as well as our Linux-based packages to support a variety of advanced features (such as My SQL databases) and programming languages if your needs are more complex.

Domain Name Hosting Register or transfer your domain name with Charter Business and assign it to your Website or email to maintain a consistent, professional brand image with your customers.

Desktop Security Protect your PCs and laptops from cyber threats with our fully integrated Internet security suite.

Backup Back up your most important electronic data automatically in a secure, highly redundant location. which includes Anti-Virus, Anti-Spyware, Browsing Protection, Rootkit Detection, Firewall and Automatic Updates.

Microsoft® Exchange E-Mail Get instant access to your e-mail, calendar and contacts from virtually any device with Microsoft Exchange E-Mail, which features a larger mailbox size than our standard POP e-mail and includes a copy of Microsoft Outlook software.

MANAGED SERVICES

Static IP Addresses Add static IP addresses to support your business and applications.

Charter Business® Managed Internet Router Provides a network router, network monitoring, and support. Can optionally include secure wireless LAN access.

Managed Security Protect your entire network with our fully managed security service that includes firewall, intrusion detection, antivirus, and content filtering. Also includes Virtual Private Network (VPN) capability to allow secure remote access to your network, as well as the ability to connect two or more sites together.

PHONE

CHARTER BUSINESS® PHONE

Simple, affordable business phone that gives you the freedom and flexibility to connect to your customers from anywhere—by integrating your existing office phone, cell phone, and home phone through one number. Plus over 30 essential business calling features available (see back for details).

CHARTER BUSINESS® T1-PRI

Connects to your existing PBX/Key systems and offers scalable telephone service ranging from single to multiple T1s combined with DIDs and flexible long-distance options.

CHARTER BUSINESS® SIP TRUNKING

Maximize your IP-PBX through one connection for voice, data and Internet traffic. This converged approach saves money and time by using bandwidth efficiently, reducing hardware costs and simplifying network management.



TV

CHARTER BUSINESS® TV

Basic and Expanded Basic service provides customers with the latest news, entertainment and sports information from local broadcast channels and others, including CNN and ESPN.

Charter Business® TV in Digital

A reliable digital signal with an expanded lineup of sports, movies, and news channels, to meet the needs of businesses and their customers.

Charter Business® HD

Over 100 HD channels in crystal clear picture and sound up to six times sharper than standard TV.

Charter Business® Digital Music

CD-quality sound and a variety of more than 40 commercial-free music stations for use as on-site background music or telephone on-hold music.

CONTACT ME TODAY FOR A FREE NETWORK ASSESSMENT AND NO-OBLIGATION QUOTE.

Name _____

Phone _____

Email _____